



Town of Fairfax Residents!

We at All Cycle Waste, a Division of Casella Waste Management, are pleased to introduce ourselves as your new trash and recycling services provider!

Our collection will begin Wednesday, August 15th, 2007. It is our committed objective to efficiently and professionally provide you with weekly curbside commingled recycle and household trash service.

The following will provide you with an outline of the services we will provide to you, the general terms of our contract, and what you can expect from us.

Commingled Recycling

- » **Plastic Bottles and Jugs:** Only clean milk jugs, soda, shampoo, detergent and other plastics with a narrow neck.
- » **Glass Bottles and Jars:** Only clean food and beverage such as iced tea, wine, juice type bottles and mayonnaise and spaghetti type jars.
- » **Metal Cans and Foil:** Clean tin coated steel, soup, vegetable type cans, empty aerosol cans, aluminum cans, foil and pie plates.
- » **Paper:** Clean and dry newspapers, magazines, catalogs, opened mail, envelopes, paper bags, boxboard, phone books, (June – September) and corrugated cardboard flattened and no larger than 2' x 2'.
- » **All above categories:** When in doubt - leave it out!

Daily Generated Household Waste

- » **Day to day kitchen waste, sweepings, waste basket contents and related non-recyclable items.** Household medical waste must be packaged in puncture proof containers. All waste needs to be in quality plastic bags (2.7 mil or above recommended) and put out at pickup point on pickup day early morning. Should material need to be placed out very early on or the night before collection day, bagged material needs to be in animal proof containers.
- » **Items Not Included Within Program:** Brush, branches, construction debris, sod, rocks, masonry, dirt, rubble, furniture, appliances, cleanouts or waste generated by a business.

[see reverse]

Service Option for Items/Volumes Not Included in the Program

If you would like to dispose of any non-hazardous item not included in the program, please contact All Cycle to obtain pricing and arrange for pickup. Unfortunately our drivers will not be able to collect extra items without scheduling pick up in advance.

Prohibited Items

Sorry, but we cannot accept tires, hot ashes or embers, explosives, gas cylinders, liquids, solvents, poisons, pesticides, herbicides or any other related materials.

Service Days and Routing

7 AM Each Wednesday: Trucks will begin on RT 128 at the Westford / Fairfax line and service all noncommercial residential units north to Huntville Rd to the Fletcher line south to the Cambridge, Westford boundaries as outlined in blue on the service area map.

7 AM Each Thursday: Trucks will begin on RT 104 north of Huntville Rd and service all noncommercial residential units north on RT 104 to the Saint Albans line, continue east along the Fairfield boundary and then work south to complete the grid outlined in yellow on the service area map.

Holiday / Blizzard Rescheduling Procedures

- » Thanksgiving November 22, 2007, will be rescheduled Saturday November 24, 2007.
- » Should there be an emergency and there is a need to contact the residents, All Cycle will assume the responsibility.

Exactly What You May Expect From Us

- » **Safety is always first:** Our fleet is well maintained, our personnel are highly trained, will be in uniform, wear safety vests, adhere to established procedures and will be in constant communication with our dispatchers.
- » **Communication:** Route personnel will have clear route sheets and understand what is expected of them each day.
- » **Supervision:** Route personnel will work closely with our Operations Supervisor who has full responsibility and accountability for residential collection and customer satisfaction.
- » **Customer Service: Our Williston office will assume full Customer Service responsibility. A call to 800-439-3615 or 802-864-3615, Monday through Friday from 8AM to 5PM will place any Fairfax resident in touch with one of our knowledgeable Customer Service staff who can answer any question and address any issue or concern you may have.**
- » **Customer Satisfaction:** Our success depends upon your satisfaction! Should any resident within this program have any concern with our service or feel we are not fulfilling our commitment, please do not hesitate to contact us.

Thank you for allowing us the opportunity to be your service provider!



ALL CYCLE WASTE, INC.

Recycling For A Healthier Vermont